

| REPORT REFERENCE NO. | DSFRA/25/10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|-----------------------------|--|-------------|----------------------|-----------------|----------------------|-----------------|--|-----|-----|-----|--|------------|---------|--------|-------|---|------------|--------|-------|--------|---|------------|---------|--------|-------|---|------------|---|---|---|---|
| MEETING | DEVON & SOMERSET FIRE & RESCUE AUTHORITY | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DATE OF MEETING | 17 FEBRUARY 2025 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SUBJECT OF REPORT | DEVON & SOMERSET FIRE & RESCUE AUTHORITY PERFORMANCE REPORT 2024-25: QUARTER 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| LEAD OFFICER | Director Of Service Delivery | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| RECOMMENDATIONS | <p>(a). That the Authority requests reports on areas of performance in relation to agreed strategic objectives; and</p> <p>(b). That, subject to (a) above, the report be noted.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| EXECUTIVE SUMMARY | <p>To make sure that the Service is delivering the best possible service to the communities of Devon and Somerset and its visitors, performance should be monitored regularly.</p> <p>This report covers the period up to the end of quarter three of the 2024/25 financial year and focuses on a selection of key performance indicators (KPIs), aligned to our four service priorities.</p> <p>Performance summary:</p> <p>Table 1: KPI performance status overview 2024-25 Quarter 3 with change from previous report:</p> <p><i>Table 1: performance status overview 2024/25 Q3</i></p> <table border="1"> <thead> <tr> <th></th> <th>Succeeding</th> <th>Near target</th> <th>Requires improvement</th> <th>Monitoring only</th> </tr> <tr> <th></th> <th>(✓)</th> <th>(•)</th> <th>(✖)</th> <th></th> </tr> </thead> <tbody> <tr> <td>Priority 1</td> <td>14 (-1)</td> <td>5 (+1)</td> <td>1 (-)</td> <td>0</td> </tr> <tr> <td>Priority 2</td> <td>2 (+1)</td> <td>5 (-)</td> <td>1 (-1)</td> <td>0</td> </tr> <tr> <td>Priority 3</td> <td>12 (-1)</td> <td>7 (+1)</td> <td>1 (-)</td> <td>5</td> </tr> <tr> <td>Priority 4</td> <td>5</td> <td>0</td> <td>0</td> <td>0</td> </tr> </tbody> </table> <p>Quarter 3 of 2024-25 saw three indicators in exception, these were:</p> <ul style="list-style-type: none"> • KPI 1.1. Number of fire-related deaths in dwellings • KPI 2.8. - Percentage availability of risk dependant pumping appliances; and | | Succeeding | Near target | Requires improvement | Monitoring only | | (✓) | (•) | (✖) | | Priority 1 | 14 (-1) | 5 (+1) | 1 (-) | 0 | Priority 2 | 2 (+1) | 5 (-) | 1 (-1) | 0 | Priority 3 | 12 (-1) | 7 (+1) | 1 (-) | 5 | Priority 4 | 5 | 0 | 0 | 0 |
| | Succeeding | Near target | Requires improvement | Monitoring only | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | (✓) | (•) | (✖) | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Priority 1 | 14 (-1) | 5 (+1) | 1 (-) | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Priority 2 | 2 (+1) | 5 (-) | 1 (-1) | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Priority 3 | 12 (-1) | 7 (+1) | 1 (-) | 5 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Priority 4 | 5 | 0 | 0 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | |

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|---|---|
| | <ul style="list-style-type: none"> • KPI 3.16. - Operational competence: percentage of staff competent in safety at height and confined spaces (SHACS). <p>Where a performance exception is identified, further analysis is provided. Exceptions are reported through to the relevant Committees for scrutiny.</p> <p>Priority one and two: Community Safety Committee</p> <p>Priority three: People Committee</p> <p>Priority four: Resources Committee.</p> <p>An analysis of each of the areas in exception and the action being taken to mitigate this is included within the Appendix of this report.</p> |
| RESOURCE IMPLICATIONS | Existing budget and staffing are sufficient to deliver required improvements. |
| EQUALITY RISKS AND BENEFITS ANALYSIS | N/A |
| APPENDICES | A. Devon & Somerset Fire & Rescue Authority Performance Report 2024-25 Quarter 3 |
| BACKGROUND PAPERS | <p>Community Safety Committee: Strategic Priority 1 and 2 Performance Measures: Quarter 3 2024-25</p> <p>People Committee: Performance Monitoring Report 2024-25: Quarter 3</p> <p>Resources Committee: Financial Performance Report 2024-25: Quarter 3</p> |